



jam-IT BPM Consultants
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Enterprise Low-Code Modernization and Digital Transformation

New agility and compliance for your legacy systems—low-code, low-risk.™

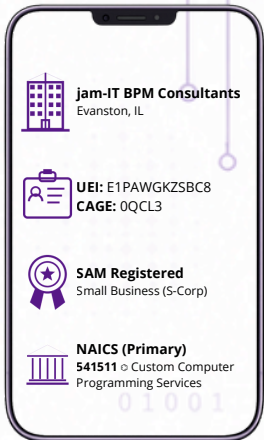
CAPABILITY STATEMENT

Modernizing mission-critical systems without disrupting the mission.

jam-IT BPM Consultants specializes in enterprise low-code application development, business process management, legacy system modernization, and digital transformation. We help government and commercial organizations modernize mission-critical systems by delivering scalable, maintainable, and user-centered solutions designed to reduce risk while accelerating business value.

Rather than replacing proven systems of record, jam-IT designs modern application layers that enhance existing investments through workflow automation, enterprise integration, improved user experiences, and streamlined business processes.

Our leadership brings more than **40 years of combined software development and architecture experience**, including **14+ years of specialized Appian experience**.



CORE COMPETENCIES

Low-code application development

Enterprise Appian architecture and development for case management, **workflow automation**, records, interfaces, reporting, and mission-critical business applications.

Business Process Automation & BPM

Process discovery, workflow redesign, business rules, orchestration, auditability, and automation designed to **reduce manual effort** and improve operational efficiency.

Legacy Upgrade & Modernization

Bridging COBOL, JCL, DB2, and other mainframe systems to modern platforms with **minimal risk and maximum value**.

Compliance, Accessibility, and Security

Solutions designed with **compliance-by-design** principles to meet Federal standards, including FedRAMP, FISMA, Section 508, and DoD requirements

Data & Analytics

Transforming data into actionable insights through secure integrations, dashboards, and advanced search & reporting.

Advisory & Architecture

Strategic guidance and solution architecture that aligns technology with mission goals and drives long-term value.

DIFFERENTIATORS

Appian Expertise

Deep platform expertise and proven delivery track record.

Security First

Security and compliance built-in from the start—never bolted on.

Mission Focused

We understand agency challenges and deliver practical solutions.

Agile Partnership

Collaborative, responsive, and responsive in every engagement.

Measurable Results

Solutions that reduce costs, improve efficiency, and drive outcomes.



CORE CAPABILITIES

Senior-led architecture, Appian delivery, process automation, integration, and modernization for mission-critical enterprise systems.



APPIAN ARCHITECTURE & DEVELOPMENT

Enterprise Appian architecture and development for case management, workflow automation, Records and Data Fabric, process models, interfaces, reusable components, integrations, reporting, performance optimization, and application modernization.



BUSINESS PROCESS MANAGEMENT & AUTOMATION

Process discovery, workflow redesign, business rules, orchestration, approvals, exception handling, auditability, case management, and automation that reduces manual effort and improves operational efficiency.



LEGACY SYSTEM MODERNIZATION

Incremental modernization of established enterprise applications and processes. We integrate modern low-code capabilities with legacy databases, DB2, COBOL/JCL, mainframe technologies, and existing systems of record.



ENTERPRISE ARCHITECTURE & INTEGRATION

Solution and data architecture, REST/SOAP services, APIs, authentication and SSO, database integration, reusable components, integration patterns, and maintainable enterprise application design.



DATA, SEARCH & REPORTING

Appian Records and Data Fabric, enterprise search, AI search, dashboards, operational reporting, data modeling, history and audit capabilities, database design, and transformation of enterprise data into actionable information.



ACCESSIBILITY, COMPLIANCE & RISK

Section 508-conscious design, accessible user experiences, auditability, modernization risk assessment, security-conscious architecture, technical debt identification, and maintainability planning.

HOW JAM-IT WORKS



DISCOVER

Understand the mission, users, processes, systems, constraints, and risks.



ARCHITECT

Design maintainable application, integrations, data, and process architecture.



BUILD

Deliver working capabilities iteratively using low-code and sound engineering practices.



INTIGRATE

Connect modern applications to enterprise systems, data, identity, and existing investments.



MEASURE

Evaluate usability, performance, operational outcomes, technical health, and modernization progress.



EVOLVE

Continuously improve the solution as mission needs, technology, and business processes change.

The jam-IT Difference

Architecture First Senior-Led Delivery Legacy + Low-Code Expertise
Maintainability Over Shortcuts Practical Modernization Business + Technology Alignment



SELECTED PAST PERFORMANCE

Proven delivery supporting complex federal healthcare, contracting, fraud prevention, and enterprise technology environments.



CMS CONTRACT LIFECYCLE MANAGEMENT (CALM)

Centers for Medicaid and Medicare Services

Subcontractor via HumanIT Solutions LLC



jam-IT provides Appian architecture, development, modernization, and technical advisory services supporting CMS’s Contract Lifecycle Management (CALM) environment. Our work combines hands-on delivery with forward-looking architecture designed to improve performance, usability, maintainability, and scalability while reducing modernization risk.

SELECTED CONTRIBUTIONS

- **CALM 2.0 Architecture** — Designed modernization architecture and evaluated technical, operational, and financial risks and benefits associated with moving the platform forward.
- **Appian Modernization** — Modernized application capabilities using contemporary Appian patterns, including Records and Data Fabric approaches, reusable query and interface patterns, and improved application architecture.
- **Enterprise Search** — Designed and implemented enhanced search capabilities, reusable results and paging patterns, filtering, validation, and improved access to enterprise information.
- **History & Audit Architecture** — Designed architecture for generalized history logging and auditability across application data.
- **Performance & Maintainability** — Addressed application performance, technical debt, usability, deprecated functionality, integration considerations, and opportunities to reduce long-term support risk.
- **Data & Reporting** — Developed data architecture, reporting capabilities, derived-data approaches, database integrations, and mechanisms for making operational information more accessible.

APPIAN ♦ FEDERAL HEALTHCARE ♦ ARCHITECTURE ♦ MODERNIZATION ♦ BPM



TRIWEST HEALTHCARE ALLIANCE

C2C arrangement with IBM

jam-IT performed enterprise software consulting through a corporate C2C engagement with IBM supporting TriWest Healthcare Alliance. The engagement included senior Appian consulting and development supporting healthcare fraud-related systems and business processes.

"jam-IT BPM Consultants' technical knowledge, depth, and skill set were more advanced than most Appian developers."

"jam-IT Consultants consistently delivered their work on time and with quality. They managed demands with care and understood the impact of their solutions."

EXPERIENCE THAT BACKS THE WORK

40+ YEARS COLLECTIVELY

SOFTWARE DEVELOPMENT EXPERIENCE

Leadership-level experience spanning enterprise software development, architecture, business process management, systems integration, and modernization.

15+ YEARS COLLECTIVELY

APPIAN EXPERIENCE

Deep Appian experience spanning architecture, development, BPM, Synced and Related Records, integrations, interfaces, process models, data fabric, modernization, and enterprise application delivery.

5+ YEARS COLLECTIVELY

AI EXPERIENCE

Combined hands-on experience leveraging Appian AI capabilities to enhance process automation, intelligent document processing, data extraction, classification, and AI-assisted enterprise workflows.

- NAICS CODES
- **541511** — Custom Computer Programming Services — **Primary**
 - **541512** — Computer Systems Design Services
 - **541519** — Other Computer Related Services
 - **541611** — Administrative Management & General Management Consulting Services

CONTRACTING INFORMATION

LEGAL ENTITY	J SQUARED LLC
DBA	jam-IT BPM Consultants
BUSINESS TYPE	Small Business ☉ S-Corp
SAM.GOV	Active Registration
UNIQUE ENTITY ID	E1PAWGKZSBC8
CAGE	0QCL3

- **541690** — Other Scientific & Technical Consulting Services
- **611420** — Computer Training
- **513210** — Software Publishers